⚠ Alert Server

Alert Types & Scenarios

A practical guide explaining the ins and outs of the Netpresenter Alert Server

❚❚ netpresenter®

Alert Types

Quick presets that enable a faster response time in case of emergency

netpresenter®

About Alert Types

Alert Types are presets that give you the ability to quickly trigger alerts including certain predefined conditions, such as a color, icon and level. This makes sending out alerts in the Alert Server easier and faster than ever before.

The six default Alert Types are based on the ANSI Safety Color Codes. You can create your own alert types and customize the color, icon, name and level to suit your needs.

Default Alert Types

Based on ANSI Safety Color Codes

COLOR	ICON	TYPE	LEVEL
🔴	⚠	EMERGENCY	HIGH
🟠	⚠	WARNING	HIGH
🟡	!	CAUTION	MID
🟢	🛡	SAFE	MID
🔵	i	NOTICE	LOW
⚪	🔧	TEST	LOW

Alert Type Properties

Name
A descriptive name for the type of alert (visible in the alert template).

Description
An administrative field to describe the Alert Type (not visible in a published alert).

Color
Enables quick recognition of an Alert Type by using standardized color schemes.

Icon
A simple graphic visual clue to easier identify an alert.

Level
The level of an alert defines its importance. High-level alerts will be displayed full screen, mid-level alerts will be shown on 50% of the screen and low-level alerts are shown as a small notification (25% of screen) in the bottom right corner of the screen.
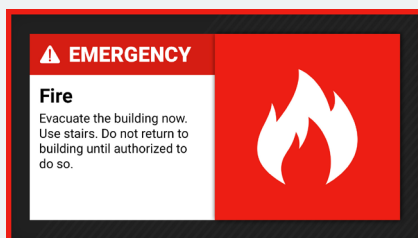
High Level

Fullscreen
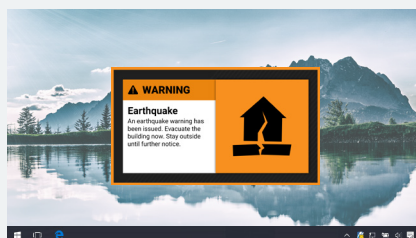
Mid Level

50% Screen size

Low Level

25% Screen size

Alert Scenarios on PC, TV and Mobile

Alerts can be displayed on a wide range of screens, from mobile devices to digital signage screens
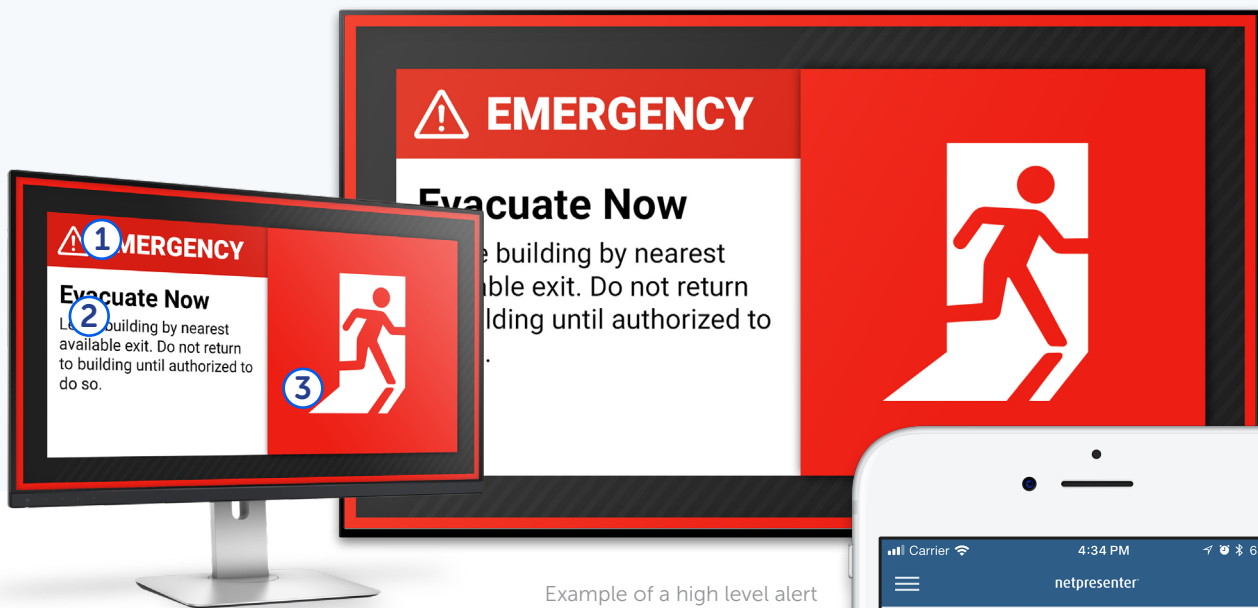
Example of a high level alert

Scenario Properties

① **Alert Type**

Defining the type of alert, the color and its urgency (see page 1 for more information).

② **Title And Body Text**

Describing the reason for the alert and the course of action a recipient should take (if any) in a clear and concise manner.

③ **Media Object**

A visual clue that helps to quickly recognize the reason for the alert.
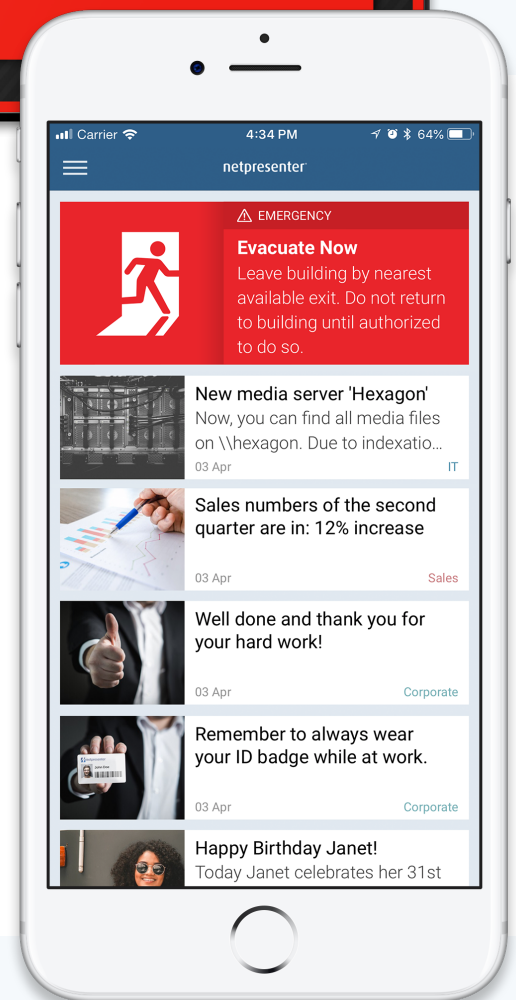
How Alert Scenarios work

The Alert Server makes use of one dynamic template, that can be used to create different types of scenarios. For more examples and possibilities check out the following pages!

netpresenter

Evacuation

● EMERGENCY

Evacuate Now
Leave building by nearest available exit. Do not return to building until authorized to do so.

⚠ EMERGENCY

Evacuate Now
Leave building by nearest available exit. Do not return to building until authorized to do so.

Fire Alert

● EMERGENCY

Fire
Evacuate the building now. Use stairs. Do not return to building until authorized to do so.

⚠ EMERGENCY

Fire
Evacuate the building now. Use stairs. Do not return to building until authorized to do so.

Lockdown

● EMERGENCY

Shelter in Place
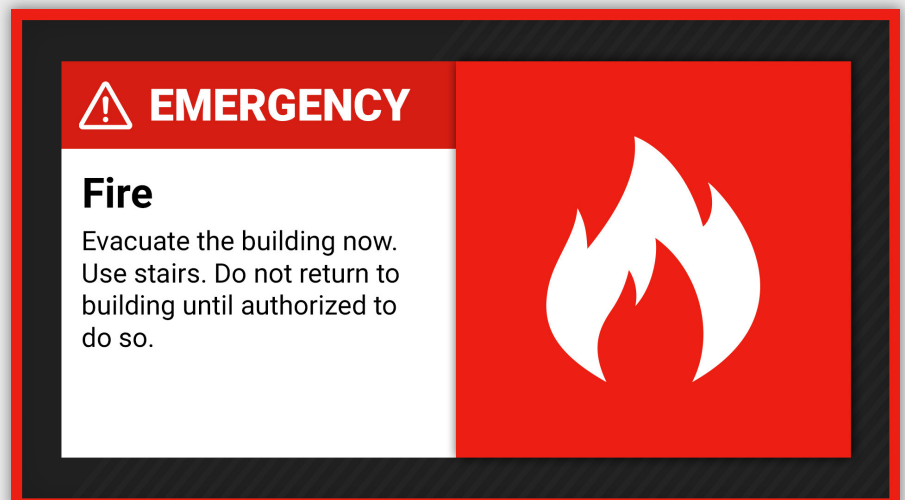Go to the nearest room. Lock doors until further notice.

⚠ EMERGENCY

Shelter in Place
Go to the nearest room. Lock doors until further notice.
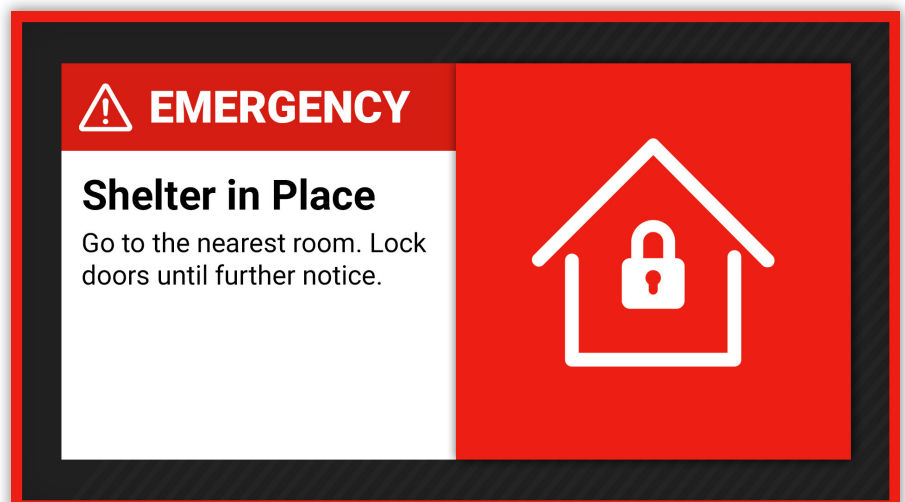
netpresenter

Intruder Alert

● EMERGENCY

Armed Intruder
Find a secure location, lock doors and stay away from windows. Stay at secure location until further notice.

⚠ **EMERGENCY**

Armed Intruder
Find a secure location, lock doors, and stay away from windows. Stay at secure location until further notice.

Tornado Warning

● WARNING

Tornado
A tornado warning has been issued. Take shelter now. Stay away from windows, doors and walls.

⚠ **WARNING**

Tornado
A tornado warning has been issued. Take shelter now. Stay away from windows, doors and walls.

Earthquake Warning

● WARNING

Earthquake
An earthquake warning has been issued. Evacuate the building now. Stay outside until further notice.

⚠ **WARNING**

Earthquake
An earthquake warning has been issued. Evacuate the building now. Stay outside until further notice.
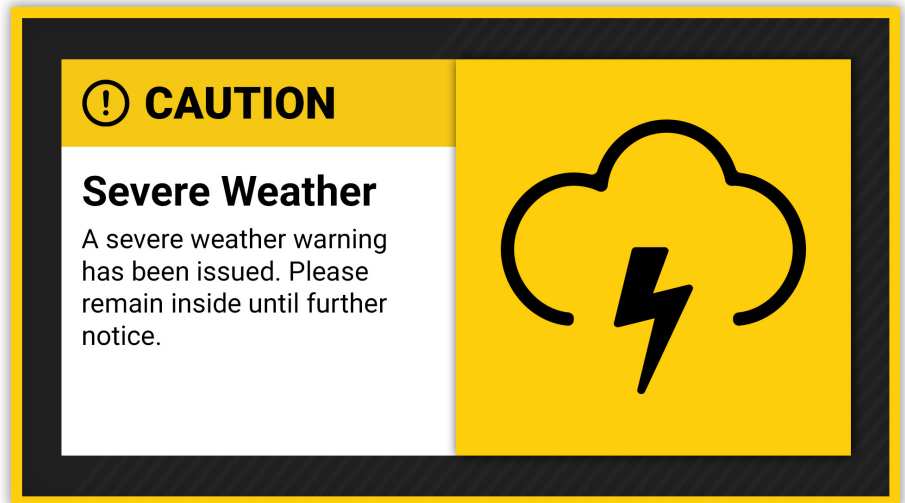
Alert Scenarios

These scenarios can be created in the Alert Server

Weather Caution

● CAUTION

Severe Weather

A severe weather warning has been issued. Please remain inside until further notice.

⚠ **CAUTION**

Severe Weather

A severe weather warning has been issued. Please remain inside until further notice.

Cybersecurity

● CAUTION

Cyber Alert

Shut down all computers and network connected devices immediately.

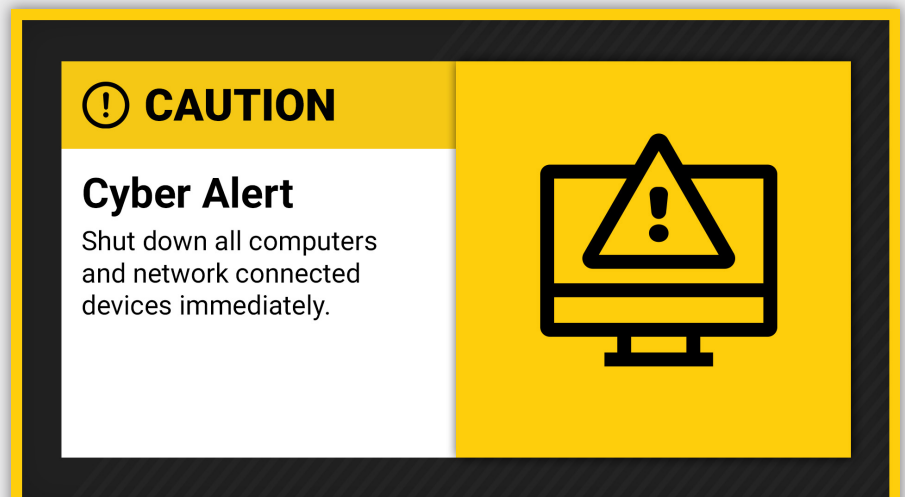⚠ **CAUTION**

Cyber Alert

Shut down all computers and network connected devices immediately.

IT Alert

● NOTICE

System Maintenance

Please be informed that we will be performing a scheduled system maintenance.

ⓘ **NOTICE**

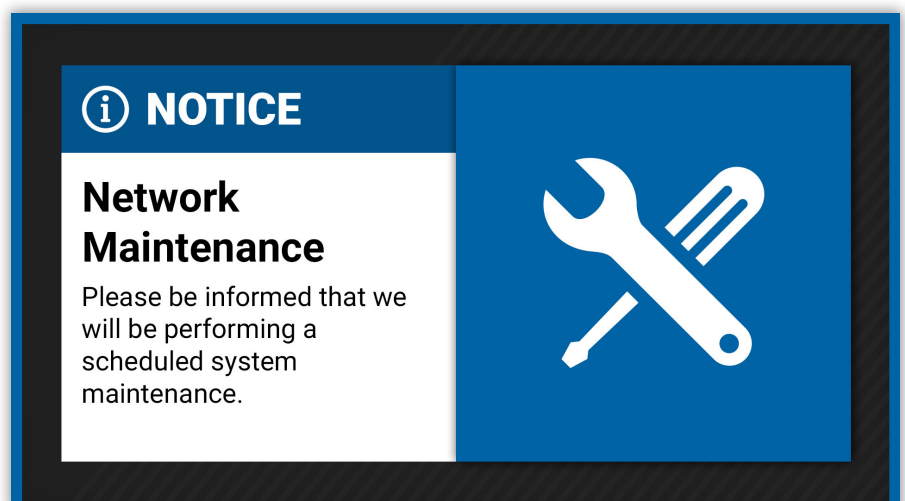**Network Maintenance**

Please be informed that we will be performing a scheduled system maintenance.

Alert Scenarios

These scenarios can be created in the Alert Server

netpresenter

All Clear Message

● SAFE

All Clear

The emergency condition is over. Resume normal activities.

🛡 **SAFE**

All clear

The emergency condition is over. Resume normal activities.
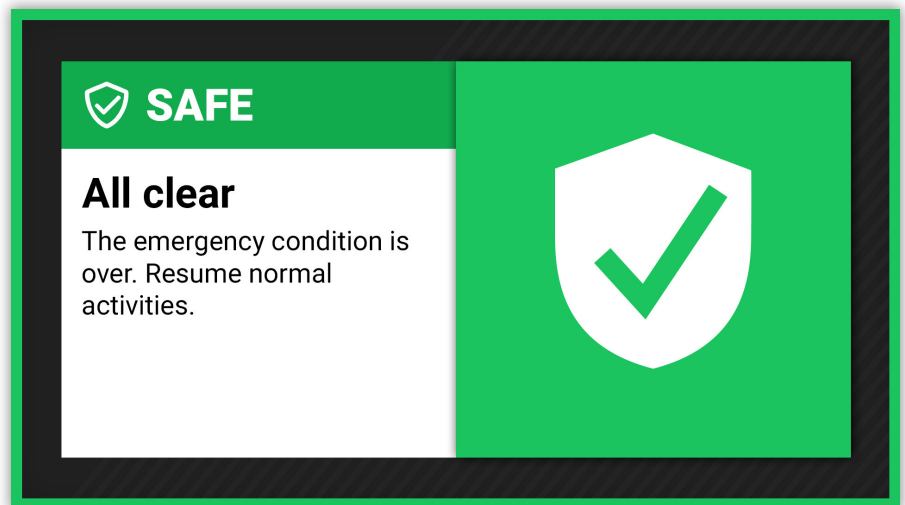
Test Message

● TEST

This is a test

This is a test. No action is required.

🔧 **TEST**

This is a test

This is a test. No action is required.

Options & Extras
Included in the Netpresenter Alert Server

netpresenter®
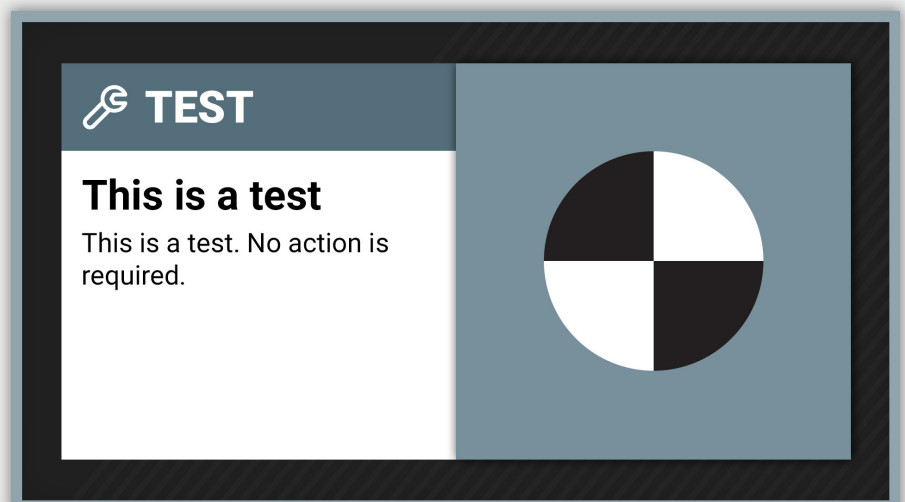
OPTIONS

Alert sounds

Make your alert impossible to ignore by adding an alert sound. The following standardized alert sounds are included in the Alert Server:

Evacuate, Alert, Sweep-down, Sweep-up, Slow-whoop and *Intermittent Alert*

Acknowledgement button

Adding an acknowledgement button to your alert enables you to keep track of who has seen and acknowledged the alert.

Below: examples of an acknowledgement button (before and after clicking)

I'm safe	Yes, I've seen this!	Got it!
You are marked safe	You already replied	Thank you!
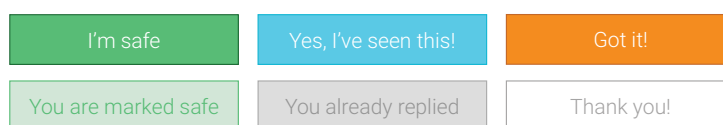
EXTRAS

Alert symbols

These alert icons are specifically designed to be used with the SMART Alert Template and are applicable for different scenarios. The icons are available in black and white and can be uploaded as media objects.

Fire	Shooter	Thunderstorm	Earthquake

Maintenance	Biohazard	Int. Biohazard	Tornado

Evacuation	Flooding	Hurricane	Lockdown

Tsunami	Warning	All Clear	Test